

HOW TO BOOK A 12 WEEK GROUP SUPPORT SESSION LIVING DNRS

The LIVING DNRS program is specifically designed with your success in mind. To assist you in staying on track, the groups will meet for one hour every week for 12 weeks. Groups are limited to 24 participants.

During each group session, you will benefit from hearing how your fellow group members are progressing towards their health goals. No one understands your challenges or will celebrate your successes more than your DNRS peers! Come prepared to be inspired and to celebrate your triumphs along the way! You will also have the opportunity to ask questions and your Certified DNRS Facilitator, will provide appropriate guidance and information.

LIVING DNRS is provided to all those who have completed the DNRS instructional video program or have attended a DNRS interactive training seminar. Registration is on a first-come, first-serve basis. Your assigned group will meet regularly at the same time and day of the week. These meetings will take place via the ZOOM video conferencing platform.

We offer an online booking system to schedule LIVING DNRS sessions. Once you purchase your session, you will be sent a scheduling link via email which will give you access to our available start dates.

We have included instructions on how to navigate the system below.

Review the LIVING DNRS schedule on our website <u>here</u> before purchasing.

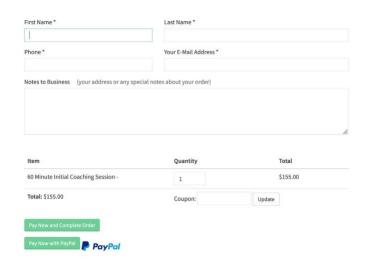
You have two payment options:





How to purchase a LIVING DNRS Session:

- 1. Visit: https://retrainingthebrain.com/ongoing-support-services/living-dnrs-2/
- 2. Select which payment option you would like and click 'Order Now'
- 3. Enter your personal information (name, phone number, email address).
- 4. Click "Pay now and complete order," you will be then taken to our Billing Information page.
- 5. On the Billing Information page, enter your billing address + credit card number, click "Pay and Complete Order".
- You will then receive an email, which will be your receipt. This email will be labelled: "Your DNRS Order and Scheduling Link: (your name)".



Please note: If you have chosen the subscription payment (3x \$100 option), accepted payments are Visa, Mastercard or AMEX only.

How to schedule a LIVING DNRS Session:

- 1. Click on the word 'Schedule' (which will be in blue), in the confirmation email you received at the time of purchase. 'Schedule' is hyperlinked, and it will direct you to our Scheduling page.
- 2. On the Scheduling page, Redeem your LIVING DNRS session.
- 3. On the following page, set your time zone from the drop-down menu.



4. Choose which date you would like to schedule your session. Click Sign up.



- 5. Fill in your information required (name, phone number, email address etc.), and complete the registration form. All fields with a red asterisk (*) are mandatory fields and must be completed.
- 6. Click 'Complete Appointment' at the bottom of the page.
- 7. You will receive an email that will confirm your scheduled session. If you need to cancel or reschedule your appointment, you can do so by referring to that email and clicking on: View Appointment Details.